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Date: August 27, 2002  
To: Customer Service  
From: Vivian Donaldson  
Our Docket Number: 20250  
Subject: 10/068,967

Page 1 of: 3  
Facsimile Number: (703) 746-9195  
Transmitted By: Vivian Donaldson

**Remarks:**

Please correct the filing receipt in the referenced patent application to show the attorney docket number of 1001996-1. I attach hereto a letter of March 6, 2002 explaining the reason for this request.

If you have any questions, please call Vivian Donaldson at (801) 566-6633.

Thank you,

Vivian Donaldson

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REGISTERED PATENT ATTORNEYS  
\*ADMITTED IN CALIFORNIA ONLY  
CALVIN E. THORPE  
(1939-1999)

March 6, 2002

VIA EXPRESS MAIL, EL 862 486 567 US

Assistant Commissioner for Patents  
 ATTN: CUSTOMER SERVICE  
 Washington, D.C. 20231

RE: US Patent Application S/N 10/068,967

Inventor: Chris Bollerud

Title: METHOD AND SYSTEM FOR STAGING CONTENT

Client: Hewlett-Packard Company / PDNO 10019961-1

Our Docket No. 20250

Dear Sirs:

On February 6, 2002 we filed the above-referenced new patent application for our client, Hewlett-Packard Company. Unfortunately Hewlett-Packard's docket number was inconsistently incorrect. We spoke to the Office of Initial Examination and learned that this application has been given Serial Number 10/068,967. We are enclosing the following documents which we ask that you substitute in the above-referenced application:

1. Copy of the postcard submission showing the correct PDNO 10019961-1;
2. Copy of the PTO transmittal showing the correct reference number;
3. New application showing the correct reference number. The pages of this application conforms to the application filed. The only change is the PDNO reference;
4. Copy of the signed Declaration and Power of Attorney showing the correct reference;
5. A new set of drawings with correct identifying reference;

AUG-27-02 TUE 10:05 AM

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P. 03

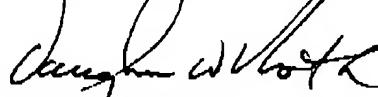
Assistant Commissioner for Patents  
March 6, 2002  
Page 2

6. Copy of the PTO-1449 showing the correct reference.

We appreciate your help in correcting this docket reference. It is particularly important in this case as our client files everything by docket number. Should you have any questions, please feel free to contact the undersigned.

Very truly yours,

THORPE NORTH & WESTERN, LLP



Vaughn W. North

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March 6, 2002

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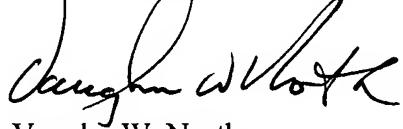
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